



Sergio Arculeo

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WORK EXPERIENCE

ICT system administrator

Olympos Consulting [09/25/2023 – Current]

City: Rome

Country: Italy

I administer Windows Servers (2016, 2019, 2022) inside Banca d'Italia Infrastructure.

I take care of Italian and European Servers.

I mainly use VmWare, Exchange, Powershell.

ICT system administrator

New Age I.T. S.r.l. [11/30/2019 – 09/22/2023]

City: Rome

Country: Italy

Working with Civil Protection ("Dipartimento della Protezione Civile"), inside H24 support service I administered Virtual Servers.

My roles were to monitor through Nagios and to manage:

- Windows Server 2012, Windows 2019

- DHCP, DNS, Active Directory, Failover Cluster, Exchange Server 2019; MsSQL 2014

- Avamar Backup

- VMs inside VmWare with the VSphere tool

- Writing Powershell Scripts

- Azure Sentinel, Azure users Logs, monitor Intune devices

- Monitor Linux servers

ICT system administrator

Sviluppo Italia Società COOP. [11/30/2018 – 11/29/2019]

City: Roma

Country: Italy

Working with "Dipartimento della Protezione Civile", inside H24 support service I administered Virtual Servers. I worked with the following products and technologies:

- Windows Server 2012: DHCP, DNS, Active Directory, Failover Cluster, Exchange Server 2013;

- Windows Server 2008

- Avamar Backup

ICT system administrator

Open System S.r.l. [07/07/2017 – 11/29/2018]

City: Rome

Country: Italy

Working with "Dipartimento della Protezione Civile", inside H24 support service , I administered Microsoft Servers (most of them were virtual machines):

- Windows Server 2012: DHCP, DNS, Active Directory, Failover Cluster, Exchange Server 2013;
- Windows Server 2008
- Linux servers.

ICT system administrator

ENGIM SICILIA [05/15/2006 – 07/12/2015]

Address: Via Roma, 90, 90015 Cefalù (PA) (Italy)

Website: <http://www.engimsicilia.it>

I developed a web application: "management of internal communications" and a web application (using PHP language and MySql DBMS) to send email to the parents of pupils.

I also developed a web application in php for administrative purpose.

I gave support to teachers for the Unix environment.

My tasks were also to take care of clients and of two servers.

Then I taught Informatics

ICT system administrator

I&T Sevizi s.r.l. [03/14/2006 – 04/12/2006]

Address: Via C. Rosalba 47/O, 70124 Trento (Italy)

I worked with Informatica Trentina and I gave troubleshooting support to customers.

ICT system administrator

TER S.P.A. [05/15/2005 – 02/27/2006]

Address: Via Calabria, 25, 00100 Bolzano (Italy)

I have collaborated with Siemens Medical HS inside hospitals structure.

My tasks were to install, to monitor, and to take care of maintenance of servers that worked mainly with Sun Solaris 8.

I configured and I gave support for the following applications, devices and protocol: Sienet MagicView 1000, Sienet MagicView 300, Sienet MagicWeb, Sienet MagicStore, NSM 31 Mercury Jukebox, DICOM Protocol.

I gave support for the configuration and for troubleshooting of the networks.

ICT system administrator

I&T Sevizi s.r.l. [11/02/2004 – 05/12/2005]

Address: Via C. Rosalba 47/O, 70124 Trento (Italy)

Working with Informatica Trentina, I acquired experience about the configuration of Gupta/Centura and the use Tivoli. My tasks were to migrate an application Client/Server. I gave remote troubleshooting support to customers.

ICT system administrator

Ausonia Servizi Tributari S.P.A. [01/01/2003 – 10/28/2004]

Address: Via Croce Rossa, 188, 90100 Palermo (Italy)

My assignments were:

- to install, to configure, to monitor (using software IBM Director) O.S. Windows 2000 servers;
- to configure Router Cisco Series 800 ; - to manage a Lotus Domino mail server;
- to manage Apache proxy server under Linux operating system;
- to give an helpdesk phone support for the troubleshooting

ICT system administrator

Delta Ingegneria di Sistemi S.r.l. [08/07/2000 – 05/19/2002]

Address: via Padre G.A. Filippini, 130/A, 00144 Roma (Italy)

I was involved in administering Unix (HP UX, Solaris) and Windows NT systems with Finsiel.
I worked with the function of L.A.N. Manager with Intermetro. I gave support to COMPAQ with ENAV.
I have been system administrator on Windows NT systems with C.S.I.A./Finsiel for COMPAQ and I have had the function of internet mail server administrator (Microsoft Exchange Server 5.5)

ICT system administrator

NetLogic S.R.L. [11/14/1999 – 08/03/2000]

Address: via Francesco Carrara, 24, 00100 Roma (Italy)

Employed with the position of system administrator, I was involved in administering Windows NT systems with "Consedin" for UNISYS.
I have had WebMaster role of <http://www.iniziativecomunitarie.it> site with Consedin on behalf of UNISYS.
In that period my experience grew on: Front Page, Corel PhotoPaint, Adobe Photoshop, Adobe Illustrator, Applet Button Factory, Gif constructor Set, Javascript

ICT system administrator

Alphalogic S.R.L. [07/12/1999 – 11/11/1999]

Address: via Francesco Carrara, 24, 00196 Roma (Italy)

Initially my task was of Windows NT system administration. Working with "Servizi Previdenziali" (belonging to San Paolo IMI bank) I managed a SQL server .
Working with A.C.I. on behalf of GETRONICS OLIVETTI, I monitored LSX 5050 e 5040 servers that worked using Dual host system and disk mirroring. I acquired experience on Unix System V (Olivetti) operating system.
I gave help desk support for troubleshooting

ICT technician

Soluzione Informatica [03/31/1999 – 06/29/1999]

City: Palermo

Country: Italy

I Worked, as L.A.N. Manager with Telecom Italia Mobile on behalf of Gepin.

ICT technician

Sud HCM S.R.L. - - 00040 - Pomezia. RM [01/31/1997 – 03/30/1999]

Address: Via dei Castelli Romani, 15/A, Palermo (Italy)

Working as L.A.N Manager with Telecom Italia Mobile on behalf of Gepin I acquired experience on the following network types and technologies:
Ethernet, Token ring, Switch 3Com, Switch ATM, Routers.
I also acquired experience on the following operating systems: Windows NT, Windows 95/98, Windows 3.11, Novell Netware.

Sales workers

Telecomputer [05/31/1995 – 07/30/1996]

City: PALERMO

Country: Italy

Sales man, Software Technician, PC installer

ICT technician

Marfin Service SAS DI Gioeli Mario [09/30/1996 – 01/30/1997]

City: Palermo

Country: Italy

To assemble PC e to give assistance to customers

EDUCATION AND TRAINING

MCP Exam 411: Administering Windows Server 2012

Microsoft [05/14/2017]

City: Palermo

Country: Italy

- Active Directory Management
- Data Security
- Network Access
- Network Configuration
- Network Policy Server Infrastructure
- User And Group Management
- Windows Group Policy
- Windows Server 2012

AUTOMATION BASICS, PROGRAMMABLE LOGIC CONTROLLER

ENGIM SICILIA [05/01/2010 – 07/26/2010]

City: Cefalù (PA)

Country: Italy

PLC programming

EDUCATION TECNOLOGY AND TECHNOLOGIES FOR DISCIPLINARY PURPOSES

ENGIM SICILIA [07/08/2009 – 07/30/2009]

City: Cefalù (PA)

Country: Italy

Tecnologie dell'istruzione e tecnologie per gli ambiti disciplinari.

DEUTSH für anfänger

C.L.S. [09/18/2005 – 12/06/2005]

Address: Romstraße, 9, 39100 Bolzano (Italy)

Website: <https://www.cls-bz.it/>

Lingua Tedesca per principianti

Implementing and Supporting Windows NT Server 4.0 (Esame Microsoft 70-067)

Vue [02/03/2000]

City: Roma

Country: Italy

Amministrare server Windows NT

Windows NT

Telecom Italia Mobile [1997]

Configurazione Windows NT Client

Switch ATM e Router

Telecom Italia Mobile / Alcatel [1997]

Configurazione Switch ATM e Router

"EXPERT IN PERSONAL COMPUTING" COURSE

C.R.E.S. [1991]

City: Monreale (PA)

Country: Italy

C, Pascal, DOS, UNIX, Ms-Office

HIGH SCHOOL: PERITO INDUSTRIALE WITH INFORMATICS SPECIALIZATION –

I.T.I.S. Vittorio Emanuele III [1982 – 1991]

City: Palermo

Country: Italy

NQF Level: 36/60

"INFORMATICS FUNDAMENTALS AND AND ACCOUNTING ON COMPUTER" COURSE

All Computers [1986]

City: Spoleto (PG)

Country: Italy

Informatics fundamentals. Using "Spiga" accounting computer program.

LANGUAGE SKILLS

Mother tongue(s): **Italian**

Other language(s):

English

LISTENING B1 READING B1 WRITING A2

SPOKEN PRODUCTION B1 SPOKEN INTERACTION B1

German

LISTENING A1 READING A1 WRITING A1

SPOKEN PRODUCTION A1 SPOKEN INTERACTION A1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

DIGITAL SKILLS

Advanced Windows Server 2016 2012 2008 2003 skills

Office

Microsoft Excel / Microsoft Powerpoint / Microsoft Word / Microsoft Office / Outlook

Programming

SQL knowledge / PHP/Mysql / DHCP

Windows System Administration

Windows Troubleshooting / Microsoft Active Directory / Windows Server / DNS / Windows 10 / System Administration / Active Directory / Windows / Microsoft Exchange / PowerShell

General System Administration

Backup / VMware / Hyper-V / TCP/IP

Unix / Linux Administration

Unix Linux / Linux (Ubuntu, Debian, Centos, etc)

DRIVING LICENCE

Driving Licence: A

Driving Licence: B

ALTRE COMPETENZE

Altre competenze

To read storytelling books, to ski, to learn to play the guitar

TRATTAMENTO DEI DATI PERSONALI

Trattamento dei dati personali

*Con la presente manifesto il mio assenso attivo al trattamento dei miei dati personali ai sensi del GDPR 2016/679
(General Data Protection Regulation)*